

Hotspot & Chromebook Borrowers Responsibility Form

Delaware Libraries is pleased to offer Chromebook and Wi-Fi Hotspot lending services to library patrons.

- Devices may be checked out by a patron 18 years old or older with a Delaware public library card in good standing (i.e. library card is not blocked due to unpaid fines or lost material).
- Chromebooks are available for 1 week (7 days) with 3 renewals if no other holds exist.
- Hotspots are available for 1 week (7 days) with 3 renewals if no other holds exist.
- Wi-Fi hotspot checkout is limited to one per household.
- Patrons should have a basic working knowledge of the device on checkout.
- Chromebooks will be reset between patrons to erase all data. Patrons are responsible to save any data created, edited, downloaded, etc, somewhere other than the Chromebook.
- Any changes in condition or content while in the patron's care will be the patron's responsibility.
- Devices must be returned in person to the library from which it was picked up.
- Do not leave the device at the Circulation Desk if there is no staff person present.
- Please do not place Devices in the book drop.
- Devices returned in the book drop may result in being banned from borrowing all devices.

For technical issues contact
Ask a Librarian DE



 answers.delawarelibraries.org

 (302) 257-3030 – voice message

 (302) 613-7477 – text message

Accidents/Damage Disclosure:

We ask that Chromebooks and Hotspots be kept with care so the next patron can use them. We also understand accidents happen. The patron is expected to report loss of or damage to the Chromebooks, Hotspot, or accessories to library staff. Repeated (more than 2 incidents) damage or neglect may result in either replacement costs to fix or replace equipment or being banned from borrowing all devices.

Please note replacement costs:

- Hotspot is \$30.00
- Chromebook is \$300.00

Please Read Carefully & Initial: _____



Hotspot & Chromebook Borrowers User Agreement



-  answers.delawarelibraries.org
-  (302) 257-3030 – voice message
-  (302) 613-7477 – text message

- User agrees to the Delaware Libraries Internet Acceptable Use Policy. delawarelibraries.org/files/2015/12/DLCAcceptableUse.pdf
- Use of the Delaware Libraries hotspot for illegal purposes is expressly forbidden, in accordance with applicable legal statutes.
- Use of the hotspot to access material that is obscene as defined under Delaware law, child pornography as defined under federal or state law, and material that is “harmful to minors” is not allowed.
- Delaware Libraries are not responsible for any liability, damages or expenses resulting from use or misuse of a library hotspot, connection of the hotspot to other electronic devices, or data loss resulting from use of a library hotspot.
- Delaware Libraries are not responsible for the breach or interception of confidential information resulting from the malicious activity of another internet user.
- The internet contains images and content that may be offensive or harmful to some. The Delaware Libraries are released from all liabilities associated with the viewing, use, or exposure to any images and content patrons may encounter while using this wireless connection.
- Delaware Libraries are not responsible for the loss of any personal data, including all files, folders & media.
- Reconfiguring the hotspot and/or Chromebook is not allowed.
- Patrons must return the hotspot and/or Chromebook in person to the Circulation Desk. Patrons ***may not return the hotspot in the book drop*** or to another branch.

By signing this agreement the borrower is subject to the same rules and requirements of Delaware Libraries and agrees to use it according to the rules of Library use.

I, _____, have read and understood the above responsibility form and user agreement.

Patron Signature: _____ Date: _____

The Delaware Libraries Responsibility Form and User Agreement is subject to change.
10/2022